



NATIONAL NEWCOMER
NAVIGATION NETWORK
RÉSEAU NATIONAL DE
NAVIGATION POUR
NOS NOUVEAUX ARRIVANTS

ACCESS TO INTERPRETATION: Self-Assessment Tool for Canadian Provinces

RECOMMENDATION:

Effective communication is essential to delivering high-quality, equitable healthcare. Language barriers remain a significant obstacle for many patients, limiting access, understanding, and outcomes. To help address this, N4 (National Newcomer Navigation Network) developed a recommended pan-Canadian standard in which provincial ministries of health fund centralized interpretation services that include both virtual and in-person options for all publicly funded healthcare.

HOW TO USE THE SELF-ASSESSMENT TOOL:

This self-assessment tool will help provinces assess how closely their model of interpretation services align with N4's recommended ideal state. More information on the ideal state can be found in [N4's Position Paper](#). Review each statement and select the color that best represents your current state:



Your province fully matches the ideal state. No major changes are needed.



Your province has some elements of the ideal state but may need improvements or expansion.



Your province does not match the ideal state. Significant development is required.

Use the results to identify strengths, gaps, and opportunities for action toward a more inclusive and accessible healthcare system.

Ideal State	Your province	Current State
Healthcare interpretation services are overseen and funded by the provincial ministry of health.		
The services are provided by professionally trained medical interpreters.		
All publicly funded healthcare services are included.		
All modes of interpretation (face-to-face, video or by phone) are available.		

