

I am writing regarding the school enrollment needs of _____.
Their family is known to me in my role of _____.
As you know, attending school is the right of all children in Canada (including refugees) and key to their emotional and developmental well-being. For newcomer children, studies show that the sooner they can attend school, the better their acclimation to Canada, which translates to better mental health outcomes.

The family informed me that _____ has been declined school enrollment due to a misunderstanding regarding their permanent address. As you know, access to affordable and appropriate housing is a current challenge for many Canadians. Refugees are placed in hotel settings while their settlement worker works on finding appropriate and affordable long-term accommodations for this family. There is, unfortunately, no end date to their current accommodation. Therefore, while it is a hotel address, it should be considered this family's permanent address and used for school registration.

As you can imagine, a hotel setting creates an exceptionally challenging environment for a child to learn and thrive. Therefore, I hope you can prioritize the resolution of this child's school registration so the family and child can start having some sense of normalcy as new Canadians. Please let me know if you require further information to process their registration.

Sincerely,